

## ***Verifying and Installing ePolicy Orchestrator server Patch 8***

Note: Windows XP and Windows 2003 Server include the ability to open ZIP files and copy the files from a ZIP file to a folder. These instructions are made for Windows XP and Windows 2003 Server because of the recommendations in the EPO Installation Document.

### ***Verification of EPO Patch 8***

1. Open up the EPO Remote Management Console
2. Login to the EPO Server
3. Once you have logged in, at the top of the screen, you should see User: <EPO username> (for example, if you logged in as \_EPOAdmin, then you would see "User: \_EPOAdmin")
4. Underneath that, you will see Server Version
5. If Server Version is **3.0.2.304** then Patch 8 is installed



### ***Updating the ePO Server to Patch 8***

1. If not already logged in, login to the EPO/SUS Server as an Administrator (**Note: this update of EPO must be at the server console and not through a Remote Desktop or Terminal Services connection**)
2. On the EPO/SUS Server, create a directory on the "C:\\" drive named "EPO"
3. Under the C:\EPO folder, create another folder named "EPO-Patch8"
4. Download the ePolicy Orchestrator Patch 8 update from the KETS FTP Site at [ftp://ketsftp.k12.ky.us/EPO/epo\\_patches/EPO3028.zip](ftp://ketsftp.k12.ky.us/EPO/epo_patches/EPO3028.zip) and save it to "C:\EPO\EPO-Patch8" folder
5. Click on "Start" and then click on "Run"
6. In the Open box, type in "C:\EPO\EPO-Patch8\" and then click "OK" (C:\ being the drive letter of the server's system drive)
7. Double click on "EPO3028.zip"
8. Copy all of the files in that folder to the "C:\EPO\EPO-Patch8\" folder
9. In "C:\EPO\EPO-Patch8" folder, double-click "setup.exe"
10. At the "ePolicy Orchestrator 3.0.2 PATCH 8 Setup" screen, click "Next"
11. Under the "License Expiry Type", choose "Perpetual"
12. In the same window, click on the "I Accept the terms in the license agreement"
13. Click "OK"
14. At the "Ready to Install" screen, click the "Install" button
15. An "Executing Setup" screen will pop up and show the progress of the installation
16. Once it finishes, the "Installation Complete" screen will show
17. Click "Finish"
18. At the "ePolicy Orchestrator 3.0.2 PATCH 8 Setup" screen, click "Yes" to reboot the server and complete the installation.
19. If it does not prompt you to reboot, please reboot the EPO Server to make sure the updates take place.

### ***Updating the ePO Remote Management Consoles to Patch 8***

1. If not already logged in, login to the workstation with the EPO Remote Management Console installed as an Administrator
2. Under the “C:\” drive, create a folder named “EPO”
3. Under the C:\EPO folder, create another folder named “EPO-Patch8”
4. Download the ePolicy Orchestrator Patch 8 update from the KETS FTP Site at [ftp://ketsftp.k12.ky.us/EPO/epo\\_patches/EPO3028.zip](ftp://ketsftp.k12.ky.us/EPO/epo_patches/EPO3028.zip) and save it to “C:\EPO\EPO-Patch8” folder
5. Click on “Start” and then click on “Run”
6. In the Open box, type in “C:\EPO\EPO-Patch8\” and then click “OK” (C:\ being the drive letter of the server’s system drive)
7. Double click on “EPO3028.zip”
8. Copy all of the files in that folder to the “C:\EPO\EPO-Patch8\” folder
9. In “C:\EPO\EPO-Patch8” folder, double-click “setup.exe”
10. At the “ePolicy Orchestrator 3.0.2 Patch 8 Setup” screen, click “Next”
11. Under the “License Expiry Type”, choose “Perpetual”
12. In the same window, click on the “I Accept the terms in the license agreement”
13. Click “OK”
14. At the “Ready to Install” screen, click the “Install” button
15. An “Executing Setup” screen will pop up and show the progress of the installation
16. Once it finishes, the “Installation Complete” screen will show
17. Click “Finish”